



MINUTES

FVWDB Strategic Programs Committee Meeting

Tuesday, December 17, 2019, 2 PM

Coughlin Center, 625 E Cty Road Y, Oshkosh WI

Members in Attendance: Henry Merrill, Patty Milka, Robert Sivick (phone), David Thiel, Debra Warga and Craig Wehner.

Members Excused: Patti Andresen-Shew, Donna Janda, Tania Kilpatrick, Margaret Winn and Mark Westphal.

Others in Attendance: Bryan Huebsch, DWD (via phone), Tara Cowe-Spigai-DWD, Terri Green-FVWDB and Anthony Snyder-FVWDB.

Call to Order: Due to the absence of the chair, Mr. Snyder called the meeting to order at 2:45 PM

Approval of Agenda (*Action Item*): A motion was made by Mr. Thiel to approve the agenda; seconded by Mr. Merrill. The motion passed.

Approval of Minutes from 8/28/2019 Strategic Programs Committee Meeting (*Action Item*): A motion was made by Mr. Thiel to approve the 8/28/19 meeting minutes; seconded by Ms. Milka. The motion passed.

Performance Review: Mr. Huebsch reviewed recent performance results and answered committee members' questions. The committee discussed performance measures for the Workforce Innovation and Opportunity Act programs. The committee also reviewed LETC caseloads, job center visits and results from the Title V program, Windows to Work and the National Dislocated Retail Grant.

Job Center Camera Discussion: Ms. Green led a discussion on the possible use of live video chat to serve customers in areas where the job centers have closed or become self-service. The committee showed interest in pursuing technology as a customer service solution. Further evaluation is required.

Timeline for WDA4 Policy Review: The Board will be reviewing policies and procedures related to training and support. The Board plans to have these completed by April 14, 2020, in time for the next DWD monitoring.

2020 Meeting Schedule: The committee agreed to meeting every other month, with the next meeting in February.

WIOA Programs Contract Discussion: Mr. Snyder said the LETC contract for WIOA Adult, Dislocated Worker and Youth programs would be up for renewal on 7/1/2020. The committee asked to see the

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results of file monitoring before a decision could be made to renew for a third year or go out for additional bids.

Adjournment: The meeting was adjourned at 4:01 pm.